

## Terms of Service Agreement with Cafedu s.r.o.

- 1. The services provided by Cafedu s.r.o. can be used only in a way that is consistent with the aims and intentions of Cafedu s.r.o. and in a way that will not harm Cafedu's activities and rights, as well as rights of others.
- 2. Before entering the silent study room, the customer is obliged to put his/her phone or other gadgets into a silent mode
- 3. In the studyroom it is allowed to consume only food and drinks purchased in Cafedu's café. The customers are obliged to take care while eating or drinking in Cafedu to ensure that no damage is done to the property of Cafedu s.r.o. as well as property of other customers.
- 4. It is forbidden to smoke, take drugs or other toxic, psychotropic or narcotic substances in the studyroom.
- 5. It is forbidden to bring animals, dangerous objects and chemicals in the premises of Cafedu s.r.o.
- 6. It is forbidden to enter the study room of Cafedu s.r.o. on roller skates, skateboard, with a bike, on a scooter or other similar equipment or sport equipment.
- 7. Things left in an unlocked cabinet will be removed by a Cafedu s.r.o. employee to an open cabinet/bookcase but with no responsibility for them.
- 8. The customer is forbidden to damage anything in Cafedu and to harass and endanger other customers or third parties, he/she is obliged to be considerate of other customers, especially to respect silence in the study room.
- 9. On the bridge (between discussion room and silent room) it is forbidden to eat food, sit/lie on the floor and have long loud discussions or phone calls
- 10. The customer is obliged to respect the quite zone in the whole studyroom, in which it is forbidden to talk loudly, or disturb others in any other way (e.g. speakers on a computer etc.). It can also be forbidden to come to the study room while having an infectious and contagious disease, extraordinarily dirty clothes or for other reasons that could lead to a disturbance of the purpose that the study room was created for.
- 11. It is forbidden to sleep in the studyroom and use it for any other purposes than what the studyroom should serve for.
- 12. The customers can take up only one seat in the studyroom. If all the seats are taken, it is forbidden to wait for a free seat in the studyroom (one can wait in the coffeeplace downstairs or outside)
- 13. It is forbidden to bring any weapons into the studyroom with the exception of the police.
- 14. It is not allowed to let in non-registered people to the studyroom. The registration card can be used only by its owner. If a violation of this rule is found, the person concerned will be fined at the cost of a 6-month student registration fee. People inside studrooms without a valid membership are subject to a fine of 1000 CZK.
- 15. Cafedu s.r.o. is not responsible for anything left behind by the customers.
- 16. Because of limited capacity of the studyroom, it is not allowed to block a place by left personal belongings for more than one hour. These belongings can be taken to a safe place by Cafedu staff to clear the place for another customers but with no responsibility for them.
- 17. In order to ensure safety of the studyroom, customers are obliged to let their suitcases and other larger bags be inspected by employees of Cafedu s.r.o. or the security personnel of the building. In case of non-compliance, the Police of the Czech Republic can be called for.
- 18. The customers are obliged to show their registration card, or their ID card, to the employees of Cafedu s.r.o. or the security of the building, whenever they are asked to do so. They are obliged to follow the instructions of Cafedu's personnel or the security of the building and also the written instructions that are visible in the studyroom or in the building.
- 19. Excerpt of Building rules: "It's not allowed to smoke in the whole building. Smoking is allowed only in places designed by the landlord. It is forbidden to eat and drink in all common areas of the building, incl. area in front of the main entrance and the neighbouring staircase. The long and/or loud phonecalls are to be done only in tenant areas."

Violation of these terms can be sanctioned by withholding the right to enter the studyroom of Cafedu s.r.o. or canceling the registration altogether without a right for reimbursement. This does not liberate the customer from their responsibility for any caused damage. The customer is obliged to compensate for the damage according to the law.